Fresh-Aire UV® Warranty:

This warranty supersedes and replaces any warranty statements orally made by the Sales Person, Distributor or Dealer or contained in the written instructions or other Brochures or informational documents in relation to this product. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

What Does This Warranty Cover?

This lifetime limited manufacturer warranty covers any defects or malfunctions in material and workmanship under the normal use and service when operated and maintained in strict accordance with manufacturer’s instructions for the Lifetime of the equipment.

How Long Does The Coverage Last?

1) Fresh-Aire Power Supply: For as long as you own the real property where the product is installed. 2) TUVL-1XX and TUVCL-1XX Series Ultraviolet Lamps are warranted for germicidal output for one-year from the date of installation. 3) TUVL -2XX and TUVCL-2XX Series Ultraviolet Lamps are warranted for germicidal output for two (2) years from the date of installation. This warranty is not transferable.

What Will Triatomic Environmental, Inc. Do?

Triatomic Environmental, Inc. will replace any defective or malfunctioning part at no charge. You must pay any labor charges and shipping charges of defective product to our warranty department.

What Does This Warranty Not Cover?

THIS PRODUCT IS NOT INTENDED TO BE PURCHASED AND INSTALLED BY UNLICENSED HVAC OR ELECTRICAL CONTRACTORS. This warranty does not cover products or parts purchased from any source other than licensed HVAC or electrical contractors. This warranty does not cover parts installed by unlicensed HVAC or electrical contractors. This warranty does not cover parts damaged as a result of misuse, abuse, or any use other than its intended use, accident, acts of god, neglect, or from improper operation, maintenance, installation, modification or adjustments. Triatomic Environmental, Inc. shall have no responsibility for charges incurred by the customer for installation or removal of warranted items.

This warranty does not cover parts or equipment used with the Fresh-Aire that are not manufactured by Triatomic Environmental, Inc. **This warranty shall be void if UV lamps from manufacturer’s other than Triatomic Environmental, Inc. are used with this equipment.

Consequential and incidental damages are not recoverable under this warranty. Manufacturer assumes no liability for any harm, which may occur as a result of the use of the equipment herein and shall not be liable for consequential or any other damages whether or not caused by manufacturer's negligence or resulting from any express or implied warranty or breach thereof. Consequential damages for the purpose of this warranty shall include, but not be limited to, loss of use, income or profit, or loss of or damages to property or injury or death to persons or animals occasioned by or arising out of operation, use, the operation, installation, repair or replacement of the equipment or otherwise. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

There are no Warranties which extend beyond the description of the face hereof.

How Do You Get Service?

In order to be eligible for service under this warranty you MUST return the warranty registration card included in the packaging within 30 days of installation of the Fresh-Aire product. If something goes wrong with your product, call 800-741-1195 to receive a Return Merchandise Authorization (RMA) and instructions for returning the product to a licensed distributor in your area or the manufacturer.

Once the product is returned, we will inspect your product and contact you within 10 business days of our receipt of the product to give the results of our inspection. If we determine that the product is covered under this warranty, we will ship to you at no additional cost a replacement part. Replacement parts may be refurbished. If we determine that the product is not covered under this warranty, or that this warranty is void, the product will be returned to you COD. There is no charge for inspection.

How Does State Law Apply?

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.